

# GDPR Privacy Notice and Data Consent Form

This Privacy Notice and Data Consent Form applies to all individuals who submit their feedback to help National Grid shape the future of the energy market and to develop our RIIO-2 business plans.

## Privacy Notice

National Grid is committed to protecting the privacy and security of your personal information, and complies with the General Data Protection Regulation as incorporated into UK law.

The "personal information" as defined by data protection law which you will be providing to us when you participate in our feedback process will include:-

- Your name;
- Your email address; and/ or
- Any other information which you provide in your feedback which could identify you.

National Grid is a "data controller" as defined by data protection law. This means that we are responsible for deciding how we collect, store and use this personal information. The purpose of collecting, using and storing your personal information is to enable you to provide your views about our proposed future business plans and ideas about the future of the energy market, and for your views to be considered and collated as part of the feedback process.

It is important to draw your attention to the following:-

- We have assumed that you will not be providing us with sensitive personal data, such as information about your health or sexual orientation. This requires a higher level of legal protection and we would ask that you contact our Global Information and Records Management Team first before submitting this type of data; and
- We will not name you in public as having provided feedback, or associate your name with any feedback provided, without your prior written consent.

For your information, please also note:-

- We will collect personal information in a variety of ways, including when you email your feedback to us, when you submit feedback on-line, by using social media, in writing, or when you attend one of our stakeholder workshops and follow up discussions with our employees or representatives;
  - We will collect, store and use personal information only for legitimate reasons and only where it is necessary to do so;
  - We may have to share data which you have provided with third parties, including third-party service providers and other entities in the group. This will only be where this is required to ensure that your feedback provided for the purpose of our shape the future of the energy market and to develop our RIIO-2 business plans is properly reflected in the output of our stakeholder consultation process; and
  - If you want to review, verify, correct or request erasure of your personal information, object
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to the processing of your personal data, or request that we transfer a copy of your personal information to another party, please contact the Global Information and Records Management Team at National Grid in writing.

### **Consent Form**

By clicking “yes” to this Privacy Notice and Consent Form, you are providing your consent to receiving from National Grid and our approved third-party service providers:-

- Newsletters and other updates relating to our engagement activities, business plans and associated proposals and information;
- Invitations to take part in future, relevant engagement activities, such as workshops, online consultations or webinars;
- Invitations to take part in our stakeholder satisfaction surveys (although at present we don't include members of the public in these surveys); and
- Any other information legitimately provided to enable you to provide your views about our proposed future business plans and ideas about the future of the energy market.

You have the right to withdraw consent to receiving the above at any time by writing to the Global Information and Records Management Team at National Grid.

If you have any questions about this Privacy Notice and Consent Form, please contact the Global Information and Records Management Team at National Grid at <mailto:Dataprotection.af@nationalgrid.com>.

